

# COMPLAINT FORM

Complaint #: 133505 Maximo #214450

Received: GMI

## CALLER INFORMATION

Name: BRUCE PATANELLI

Agency: Private

Business Phone:

Address: 1623 KEMPER AVE CINC

Home Phone: 522-1623

## PROBLEM LOCATION

Address: 1623 KEMPER AV

City/Township:MNTHTY

Nearest Intersection: KEMPER AV & HARRISON AV

Detailed Location Information: USNG 1M:GJ1150644943

Condition Reported: Water - In - Basement

Comments: Water - In - Basement SEE ACTION COMMENTS

Current Condition: Water - In - Basement

## ON SITE INSPECTION

Date: 09/07/2007

Unit Number: 445

Dispatch Time: 10:56

Arrival Time: 11:29

Completion Time: 12:09

Condition Found: No Main Sewer Trouble

Action Taken:

Comments: WIBNow:Y SRC:Fldrain P:N. MSD RODDED ON 7-5-07. H/H AT 30' ON P/P. CHECK ML ONLY.  
G. ROGERS ARRIVED & PULLED U/S JUNC MH 30309012 & D/S JUNC MH 30310010 OVER 8'' SAN  
LINE. THERE WERE NMST & NBUIMH. C/A HE THINKS PROBLEM IS A RESULT OF WORK BY DUKE IN  
ROW. C/A PLUMBER HE CALLED STATED PROBLEM AT 30'. IT IS NEARLY 50' FROM ROW. I A/C TO  
CALL PLUMBER. LEFT WIB PAMPLET & COMMENT CARD. G. ROGERS 9/7/07

Job Order:

Last Referral:

Last Referral Date: 09/10/2007

For:

## Final Disposition

By: HOMER, JOSEPH W.

Date: 09/10/2007

Responsibility Of: Private

COPY

EXHIBIT

A

Date: 12/06/2007

Time: 11:55

**COMPLAINT FORM**

Complaint #: 135276 Maximo #220714

Received: GMI

**CALLER INFORMATION**

Name: BRUCE PATANELLI

Agency: Private

Business Phone:

Address: 1623 KEMPER AVE CINC

Home Phone: 522-1623

**PROBLEM LOCATION**

Address: 1623 KEMPER AV

City/Township:MNTHTY

Nearest Intersection: KEMPER AV &amp; HARRISON AV

Detailed Location Information: USNG 1M:GJ1150644943

Condition Reported: Water - In - Basement

Comments: Water - In - Basement SEE ACTION COMMENTS

Current Condition: Water - In - Basement

**ON SITE INSPECTION**

Date: 12/06/2007

Unit Number: 445

Dispatch Time: 12:29

Arrival Time: 13:03

Completion Time: 13:20

Condition Found: No Main Sewer Trouble

Action Taken:

Comments: PICK UP TAPE FOR REVIEW. DRAINS VERY SLOWLY. C/ THINKS TELEPHONE POLE HAS COLLAPSE HIS LATERAL. MSD REPAIRED ON 3-2-07 (204919) & RODDED ON 7-6-07 (212846). I ARRIVED & PICKED UP TAPE. REFER TO R. SCHNEIDER TO REVIEW TAPE. G. ROGERS 12-6-07 REF TO R. SCHNEIDER. K. RUSSELL 12/6/07 WOG DUBBED VIDEO INTO PLUMBER'S VIDEO ON L DRIVE. COPIED M. MUELLER TO LAUNCH TO R/W & LOCATE & WITNESS DEFECT. REFER TO DISPATCH TO RETURN TAPE. RRS 12-10-07 12/10/07 #445 ARRIVED 18:23 FINISHED 18:33 I RETURNED TAPE. C/ WAS NOT HOME. I LEFT TAPE ON SHELF ON BACK PORCH, OUT OF THE RAIN. I A/C BY VOICEMAIL. G. ROGERS 12/10/07

Job Order:

Last Referral:

Last Referral Date: 12/12/2007

For:

Final Disposition

By: WITHERS, ERIC

Date: 12/11/2007

Responsibility Of:



Project No. 02362-07

Enter Date: 12/10/2007

## Restoration

Street Openin g Permit#:

Material	Type	Address	Qty	Unit
ASPHALT	STREET	1623 KEMPER AV, MOUNT HEALTHY	21	S.F.
CONCRETE	CURB	1623 KEMPER AV, MOUNT HEALTHY	12	L.F.

## Sketch



## Comments

EMERG. TAP REPAIR, WIB DUE TO BUILDING LATERAL BEING DISCONNECTED FROM OLD COMMON TAP, PROBABLY FROM WORK BY DUKE IN 2005. NOTE: THERE IS A POWER POLE DIRECTLY OVER THE REPAIR LOCATION. ALREADY LOCATED AND MARKED, SEE TAP LOCATION SHEET.-- crew laid 7.5' of 6" pipe.

EXHIBIT

C

Tables:

Printed on 12/24/2008

Submit By: RANDY

  
Submit Date: 12/10/2007

